

Application Form										Customer Code			
Company		Personal		Sales Rep									
Company Details													
Company Name													
Registration No				Vat No.									
Personal Details													
Name													
ID No.						Fax No.							
Telephone No.						Cell No.							
Installation Address													
Address													
Street Name													
Suburb				City									
Billing Address													
Postal Address													
Suburb													
City				Postal Code									
Email Address													
Debit Order Details													
Debit Order Date		1st											
Account Holder													
Bank Name													
Branch Code						Account Type		Cheque		Savings		Transmission	
Account Number													

I/We hereby request and authorise Emerald Fire to draw against my/our account, with whichever bank it may be, the amounts required under this contract or any renewal thereof and I/we authorise my/our bank to DEBIT my/our account with any amounts drawn against it in terms of this contract, on the chosen day (above) of each month. I/We agree to the Standard Terms and Conditions attached overleaf as amended from time to time. I/We understand that Emerald Fire reserves the right to take ownership of any domain cancelled and not transferred to another ISP. I/we hereby confirm that above-mentioned installation and/or billing address shall be my/our Domicilium citandi et executandi.

 Authorised Signature

 Date

 Initial:

Wireless Internet Packages

Business Uncapped Packages:

	4 Mbps	6 Mbps	10 Mbps	
Uncapped	R750	R1,050	R1,450	
* Business Uncapped	<p>Our intention is not to shape Business Uncapped packages, however shaping can be applied during times of extreme network congestion. When applied, only non-realtime, non-interactive services will be affected by shaping, to ensure the best possible broadband experience.</p> <p>Business Uncapped Packages are symmetrical, meaning upload and download speeds are the same. Business Uncapped Packages also has the highest traffic priority on the network.</p>			

Installation Fees

Installation fee - Residential STD (This covers the labour and travelling cost plus any specialised brackets, mounting and cabling used in the installation) STD Installation is for normal bracket and 2m pole. Special Installations to be quoted on survey Please note that installed antenna is property of Emerald Fire and will be removed upon cancellation		R1,500	X
Wireless Router		R499	
Managed Mikrotik Router + Setup		R999	

Additional Services per month

Service Level Agreement		To be quoted	
Off-site Backup per 1GB		R59	
Interbranch Dedicated VPN 4Mbps Link (1st 2 branches)		R999	
Interbranch Dedicated VPN 4Mbps Link per additional branch		R499	
Interbranch Dedicated VPN 10Mbps Link (1st 2 branches)		R1,999	
Interbranch Dedicated VPN 10Mbps Link per additional branch		R999	
Equipment Insurance Fee All rental equipment will be insured for malfunction and surge damage Theft or vandalism not included		R30	

RICA Requirements

Individual Application: please attach Banking details, a copy of SA ID or valid passport plus Proof of Address

Business Application please attach Banking details, an Official Company order and Copies of Members or Director's ID's, And a copy of the business registration documents.

* All costs are excl VAT.